

# Edgile Case Study: Financial Services

National retail bank with operations in numerous states

## Challenge

- Needed to streamline a GLBA Program, PCI Program, SOX Program and RCSA Program

## Goal

- Reduce audit fatigue
- Assess once, test once, satisfy many
- Improve risk awareness

## ServiceNow Products

- Integrated Risk Management

## Edgile Approach

- Edgile Automated Regulatory Compliance (ArC) Content Subscription for Financial Services
- Agile development approach
- Control testing program leveraging Edgile's Applicability Matrix "Quick Start" to model banking operations (e.g., business services) and IT services
- Rationalized controls and developed a consolidated testing program
- Diagnostics to rapidly assess applications and business functions/process associated with credit
- Board level reporting package demonstrating where investments were paying off, where investment was needed and the lifetime risk reduction to date

## Results



Lower costs to manage the certification program, increased accountability of control owners & custodians



Risk Statements tied to Control Objectives and mandates



Risk Assessment Tasks Streamlined and Automated



Faster awareness into control failures so remediation and re-testing could be performed