

Corporate Governance & Oversight



Industry-Specific Laws & Regs	Regulatory Change Management	Policy Management	Risk Register	Applicability Matrix / RACM	Baseline Controls & Test Procedures	Blueprints & Baseline Configurations	Decision Engine (CIA)	Change Management
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Business Organization



Enterprise	Units	Divisions	Departments
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IT Operating Environment



Services	Applications	Infrastructure	Processes	Facilities
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Risk & Compliance (IRM)	Vendor Risk Management (VRM)	Operational Resiliency (BCM)	IT Service Management (ITSM)	IT Business Management (ITBM)	IT Operation / Asset Management (ITOM / ITAM)	Security Operations (SecOps)	Identity & Access Control	Information Protection
Findings & Remediation	Program Managed Services	Business Impact Analysis	Incident Management	Program Management	Event Management	SecOps Strategy & Roadmap	User Access Request Portal	Azure Sentinel
Exception Management	Vendor Inventory	Business Continuity Planning	Problem Management	Portfolio Management	Discovery / CMDB	Application Vuln Response	Provisioning / De-Provisioning	Defender ATP Endpoint
Surveys & Attestations	Vendor Tiering (IRQ)	Disaster Recovery Planning	Change Management	Demand Management	Service Mapping	Infrastructure Vuln Response	Privileged Access Management	Azure ATP
Controls / Control Testing	Vendor Portal	BC/DR Testing	Release Management	Resource Management	Hardware Asset Management	Security Incident Response	Single Sign On	Azure Information Protection
Evidence Warehouse	Vendor Assessment (SAQ)	Crisis Management	Asset Management	Project Management	Software Asset Management	Threat Intelligence	Access Attestation & Certification	M365 Information Protection
Continuous Monitoring & KPI/KRI	Vendor Supplemental Requests		Cost Management	Release Management	Cloud Management	Configuration Compliance	Role Management (RBAC)	Data Structure & Classification
Privacy Management	Vendor Financial Risk		Request Management	Agile Project / Development			Separation of Duties (SoD)	
	Procurement & Legal Integration		Virtual / Mobile Agent				B2B/B2C – Access Management	

Supporting ServiceNow Enhancements



Service Catalog	Portal	Workflows	Notifications	Dashboards	Reports	Integrations
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