ServiceNow Business Continuity Management (BCM)

Configure resiliency plans in six weeks

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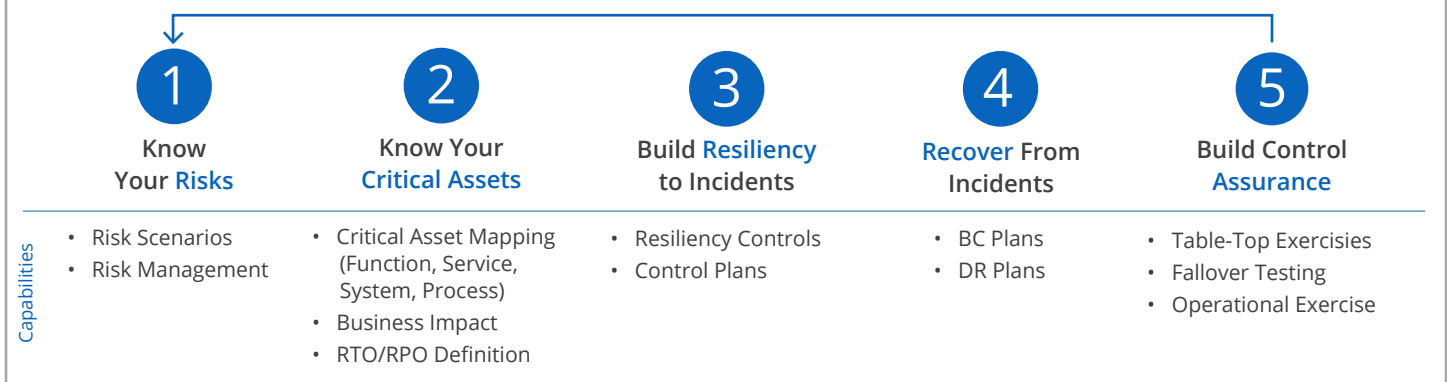
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Disaster recovery management programs are essential in today's environment

Unprecedented business disruptions have highlighted the critical need for companies to have proven and tested operational resiliency plans in place to:

- Protect revenue through planning
- Remain operational during an unplanned event
- Recalibrate dislocated supply chains
- Recover quicker

ServiceNow IRM seamlessly embeds Business Continuity Management (BCM) across integrated risk and compliance teams to improve and streamline resiliency planning. Edgile's Resiliency Management Quick Start packages leverage solution accelerators to configure ServiceNow BCM quickly and efficiently.

Our 5-step approach connects all components of your resiliency management journey into a coherent framework

	1	**2**	**3**	**4**	**5**
	Know Your **Risks**	Know Your **Critical Assets**	Build **Resiliency** to Incidents	**Recover** From Incidents	Build Control **Assurance**
Capabilities	• Risk Scenarios • Risk Management	• Critical Asset Mapping (Function, Service, System, Process) • Business Impact • RTO/RPO Definition	• Resiliency Controls • Control Plans	• BC Plans • DR Plans	• Table-Top Exercises • Fallover Testing • Operational Exercise

Edgile accelerators give your organization the tools for success

Business Impact Analysis (BIA)

Models and forms to accelerate the identification of critical functions, processes and applications

Business Continuity Planning (BCP)

End-to-end management of facilities and functions

Disaster Recovery Planning (DRP)

Runbooks, interdependencies and recovery steps to bring systems back quickly

Recovery Exercise Management (BD/DR Testing)

Drills to simulate events so you can verify that the right tools are available

Edgile's Resiliency Management Quick Start philosophy

Edgile's Resiliency Management Quick Start packages include pre-built workflows, configurations, and reports. Our technical experts configure and deploy relevant ServiceNow modules, integrate them with complementary platforms and offer ongoing managed services to keep everything working smoothly.

Quick Start Foundations

- Configuration not customization
- Reporting-first mindset
- Smart workflows to remove friction
- Foundation to build on

With a 40-hour investment over six weeks, your organization will get a solid resiliency foundation to build on.

Week	Activity / Focus	Client Time Required	
1	Requirements and User Acceptance Test plan	2-4 hours	
2	Configure fields and relationships	2-4 hours	
3	Configure reports and dashboards	2-4 hours	
4	Configure workflows and notifications	2-4 hours	
5	User Acceptance Testing (UAT) until defect-free	12-16 hours	
6	Training and production migration support	6-8 hours	

Connect with us to get started

To learn more about how to establish a resiliency management framework, please contact:

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Edgile: We Secure the Modern Enterprise[SM]
Edgile is the trusted cyber risk and regulatory compliance partner to the world's leading organizations. We have over two decades of deep expertise in three interrelated disciplines—Security and Risk, Information and Cloud Security, and modern Identity Access and Governance. As a ServiceNow global Elite Partner, Microsoft Security System Integrator of the Year and SailPoint Admiral Delivery Partner three years running, Edgile is uniquely positioned to deliver strategic, business-aligned risk management services that drive secure and compliant growth for our clients.

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